

HP Service Manager 7 Starter Suite



Your Business demands:

- » A Service Management solution with a focus on the future
- » Assurance of the availability of product support
- » Consolidation of all Service driven operations
- » Robust reporting on the value IT delivers to the business

IT requires:

- » ITIL best practices built into the workflow
- » End-user self-service for cost reduction
- » Ease of tailoring and administration
- » Ability to leverage web client

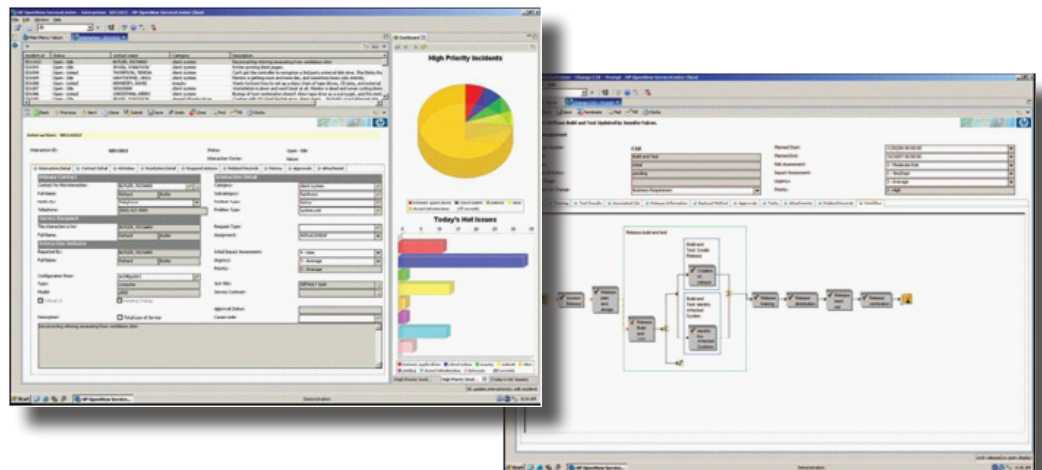
Trade up requires:

- » Commitment to move the #1 ITSM solution in the industry
- » A sound implementation strategy delivered by an experienced partner

Why choose HP Service Manager 7?

Enterprise IT service management (ITSM) has never been so time-critical, so business-centric, and so financially focused. In response, HP Service Manager provides an application suite that delivers enterprise-class service management capabilities with unprecedented value. Built on IT industry standards and best practices, HP Service Manager helps technicians work smarter, managers plan better, and executives optimize the business value of IT.

The result: reduced costs, less risk, and a dramatic improvement in services – and now, delivered with lowest TCO ever offered!



HP Service Manager Starter Suite

What HP Service Manager Starter Suite Delivers -

- » More functionality, integrations, and ITIL v3 Support
- » More value to get up and running faster
- » More ways to get there easily and cost-effectively
- » Quantifiable return on investment
- » Take advantage of HP's bundled pricing; 70% off of List Price for the first 25 Named Licenses.
- » **The #1 IT Service Management suite for \$40,000 List Price (\$128,000 if purchased separately)**

Contact:

813.655.7173

What is included?

The HP Service Manager Starter Suite from AMP gives you the ability to jump start your ITSM initiative:

- » Service Manager Foundation (25 Named Users) - The Foundation module helps your organization meet your service desk challenges. With Service Manager Foundation, you can build valuable, ITIL-aligned service desk processes, using a unified information architecture that scales with the demands of your business.
- » Service Manager Help Desk (25 Named Users) - The Help Desk module helps your organization meet your challenges of providing key IT service support. Through best-in-class support for tracking and resolving interactions, incidents and problems, HP Service Manager Help Desk module enables IT with an ITIL aligned management tool to start with embedded best practice that will evolve with the demands of your business.
- » Service Manager Change Management (25 Named Users) -
- » Service Manager Service Level Management (25 Named Users) - The Service Level Management module helps keep your IT services aligned with business needs. It makes it easy to develop standardized service level objectives for calls, incidents, problems and changes and to construct appropriate service level agreements.
- » 1 Service Manager Server LTU - One Service Manager Server LTU is required for each instance of Service Manager.

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